Your Consent

By using our site, you consent to our privacy policy.

What information do we collect?

We collect information from you when you register on our site, place an order, subscribe to our newsletter, or fill out a form.

Any data we request that is not required will be specified as voluntary or optional.

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, mailing address, or phone number. You may, however, visit our site anonymously.

Like most websites, we use cookies to enhance your experience, gather general visitor information, and track visits to our website. Please refer to the section below titled "Do we use cookies?" for information about cookies and how we use them.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

• To personalize your experience

Your information helps us to better respond to your individual needs.

• To improve our website

We continually strive to improve our website offerings based on the information and feedback we receive from you.

• To improve customer service

Your information helps us to more effectively respond to your customer service requests and support needs.

• To process transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested by the customer.

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• To send periodic emails

The email address you provide for order processing, may be used to send you information and updates pertaining to your order or request, in addition to receiving occasional company news, updates, promotions, related product or service information, etc.

Note: If at any time you would like to unsubscribe from receiving future emails, please send an email to remove@swiftwood.com and put "unsubscribe" in the message line.

• To administer a contest, promotion, survey, or other site feature

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you submit a request, place an order, or access your personal information.

These security measures include: password-protected directories and databases to safeguard your information; shredding of all paper documents with any sensitive personal information.

All supplied sensitive/credit information is through PayPal transmitted via Secure Socket Layer (SSL) technology.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites' or service providers' systems to recognize your browser and capture and remember certain information.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

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Third-party links

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites

Limitation of Liability

IN NO EVENT SHALL SWIFTWOOD PRESS LLC OR ANY OF ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS OR LICENSORS, BE LIABLE FOR ANY DAMAGES WHATSOEVER, AND IN PARTICULAR SWIFTWOOD PRESS LLC SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, OR DAMAGES FOR LOST PROFITS, LOSS OF REVENUE, OR LOSS OF USE, ARISING OUT OF OR RELATED TO THIS WEBSITE OR THE INFORMATION CONTAINED IN IT, WHETHER SUCH DAMAGES ARISE IN CONTRACT, NEGLIGENCE, TORT, UNDER STATUTE, IN EQUITY, AT LAW, OR OTHERWISE, EVEN IF SWIFTWOOD PRESS LLC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW FOR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, THEREFORE SOME OF THE ABOVE LIMITATIONS ARE INAPPLICABLE. ANY LIABILITY FOR US, WHETHER IN CONTRACT, NEGLIGENCE, TORT, UNDER STATUTE, IN EQUITY, AT LAW, OR OTHERWISE, SHALL BE LIMITED IN THE AGGREGATE TO DIRECT AND ACTUAL DAMAGES NOT TO EXCEED THE FEES RECEIVED BY US FROM YOU AS A MEMBER.

Opting out and/or removing your information

At any time that you request, we will remove your personal information that you have provided us. You may do so by emailing Swiftwood Press LLC at remove@swiftwood.com and put the words "Opt Out" in the subject line. All personal information will be deleted from our databases; however, doing so will only affect transactions of future business with Swiftwood Press LLC.

California Online Privacy Protection Act Compliance

Because we value your privacy, we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

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Childrens Online Privacy Protection Act Compliance

You must be at least 18 years old to have our permission to use www.roenreport.com. We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act); we do not collect any information from anyone under 18 years of age. Our website, products, and services are all directed to people who are at least 18 years old or older. If you are the parent or guardian of a minor that is under 18 years old and believe that he or she has disclosed personal information to us, please contact Swiftwood Press LLC at cservice@swiftwood.com so that we may immediately delete the minor's information.

CAN-SPAM Compliance

We have taken the necessary steps to ensure that we are compliant with the CAN-SPAM Act of 2003 by never sending out misleading information.

Terms of Use

Please also visit our Terms of Use section establishing the use, disclaimers, and limitations of liability governing the use of our website at www.roenreport.com.

Changes to our Privacy Policy

Swiftwood Press LLC reserves the right to change the terms of our Privacy Policy. If we decide to change our privacy policy, we will post those changes on this page and update the Privacy Policy modification date below, so we recommend visiting this page frequently. Policy changes will apply only to information collected after the date of the change.

This policy was last modified on 3/2/2010

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Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

Swiftwood Press LLC 82 Church Street, Suite 303 Burlington, VT 05401 USA cservice@swiftwood.com www.swiftwood.com

Privacy Policy Customer Pledge

We pledge to you, our customer, that we have made a dedicated effort to bring our privacy policy in line with the following important privacy laws and initiatives:
Federal Trade Commission Fair
California Online Privacy Protection Act
Childrens Online Privacy Protection Act
Privacy Alliance
Controlling the Assault of Non-Solicited Pornography and Marketing Act

Respectfully,

Harris Roen www.roenreport.com

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